

DISABLED CARER ADMISSION POLICY

In accordance with our obligations to make reasonable adjustments for disabled people, the racecourse is pleased to provide free admission to one accompanying carer in circumstances where a disabled person would otherwise be at a substantial disadvantage without the carer. A ticket for free carer admission on racedays is available on the terms below.

1. CARER ADMISSION

Provided that you purchase a valid advance raceday ticket for yourself, you are entitled to apply for **ONE** free ticket for the same raceday for the person who is accompanying you to assist you as a carer. The carer must be able to provide you with appropriate assistance which might include:

- a) assisting you in moving around the racecourse;
- b) helping you evacuate the racecourse in the event of an emergency;
- c) accompanying and/or assisting you in using the racecourse's toilets;
- d) assisting you in purchasing refreshments and food or using other services.

Please note that the carer admission policy does apply to disabled persons under the age of 18 even though they are not required to purchase a ticket.

2. CARER TICKET CONDITIONS

The free ticket provided to your carer will carry the same terms and conditions as the raceday ticket that you hold.

3. ELIGIBILITY

The eligibility criteria for free carer admission are regularly reviewed and the racecourse reserves the right to update them from time to time. Currently those who receive one of the following benefits are eligible to apply for a free carer ticket:

- a) Disability Living Allowance (DLA);
- b) Attendance Allowance (AA);
- c) Personal Independence Payment (PIP); and
- d) Armed Forces Independence Payment (AFIP).

Additionally people who are Registered Blind are also eligible.

Please note that, in all cases, the racecourse reserves the right to nevertheless decline to accept an application or to request additional evidence if, in the racecourse's view and discretion, there is reasonable doubt that the applicant would be at a substantial disadvantage in attending without a carer given the accessibility facilities and services available at the racecourse.

4. WHAT PROOF OF ELIGIBILITY NEEDS TO BE PROVIDED?

To prove eligibility you will need to provide the following in respect of one the benefits referred to in (3) above:

- a) Completed Carer Goes Free Application form submitted through the York Racecourse Website.
- b) Current Evidence of being eligible for the scheme.
- c) On arrival on the raceday Photo ID which matches the details of the recipient of the above.

Alternatively, if you are a Registered Blind Person then a photocopy of certification and matching photo ID is required.

Please note that a Blue Badge is not accepted as evidence of eligibility but can be used as photo ID.

5. HOW DO I APPLY?

Applications (including proof of eligibility) need to be made using the application form on the York Racecourse Website, **at least five days before the race meeting commences.**

For successful applications the free ticket will be ready for collection at the racecourse where photo ID of the disabled racegoer will be requested. If you have any questions or queries regarding the free carer admission scheme then please contact us on 01904 620911.