Arrival & Entrance

Accessible parking is provided for Blue badge holders in all car parks. Please note that parking is on grass, and the ground may be uneven. All entrances have step free access. Ramps are provided where necessary.

Essential Companion tickets for Grandstand & Paddock Racegoers are issued at the Marble Entrance (Gate 3.) Essential Companion tickets for Clocktower Enclosure Racegoers are issued at the north entrance to the enclosure. We encourage the use of the Nimbus Access Card to help us understand the reasonable adjustments that an individual may need.

Golf Buggy Shuttle

For assistance in getting to and from the car parks or taxis etc a dedicated golf buggy shuttle service can be requested by speaking to a member of our raceday team. Please note the shuttle cannot be booked in advance and the service is provided on a first come first served basis. There can be short delays at peak times.

Accessible Viewing Areas

The Parade Ring and Pre-Parade Ring have raised step free viewing areas. To view the racing action there are raised platforms with step free access in each of the County Stand and Grandstand & Paddock enclosures. A designated trackside viewing area is provided near the winning post in the Clocktower Enclosure.

Toilets

Our accessible toilets are fitted with Radar locks. If you don't have your own key, a member of our raceday team nearby will have one. They can also be obtained from the first aid points or racecourse reception.

Wheelchairs and Mobility Scooters

You are welcome to bring your own wheelchair or mobility scooter with you. Please be aware that space in some areas of the venue is limited and therefore some larger scooters may not be suitable for use at the racecourse. If in doubt, please contact us in advance. A limited number of manual wheelchairs are available to loan. Please contact us in advance to reserve a wheelchair – a refundable deposit is required.

Emergency Evacuation

In the unlikely event of an evacuation being necessary, there are step free routes available from each enclosure. If you are on the upper floors of our stands and unable to self-evacuate our raceday team will assist you to a designated refuge point. Thereafter further assistance to leave the building will be provided.

Assistance Dogs & Emotional Support Animals

Assistance dogs are welcome at the racecourse. If you wish to bring an emotional support animal we will need to assess your request. Please complete and submit the application form on our website.

For a more details please refer to the current Accessibility Guide which can be downloaded from www.yorkracecourse.co.uk.

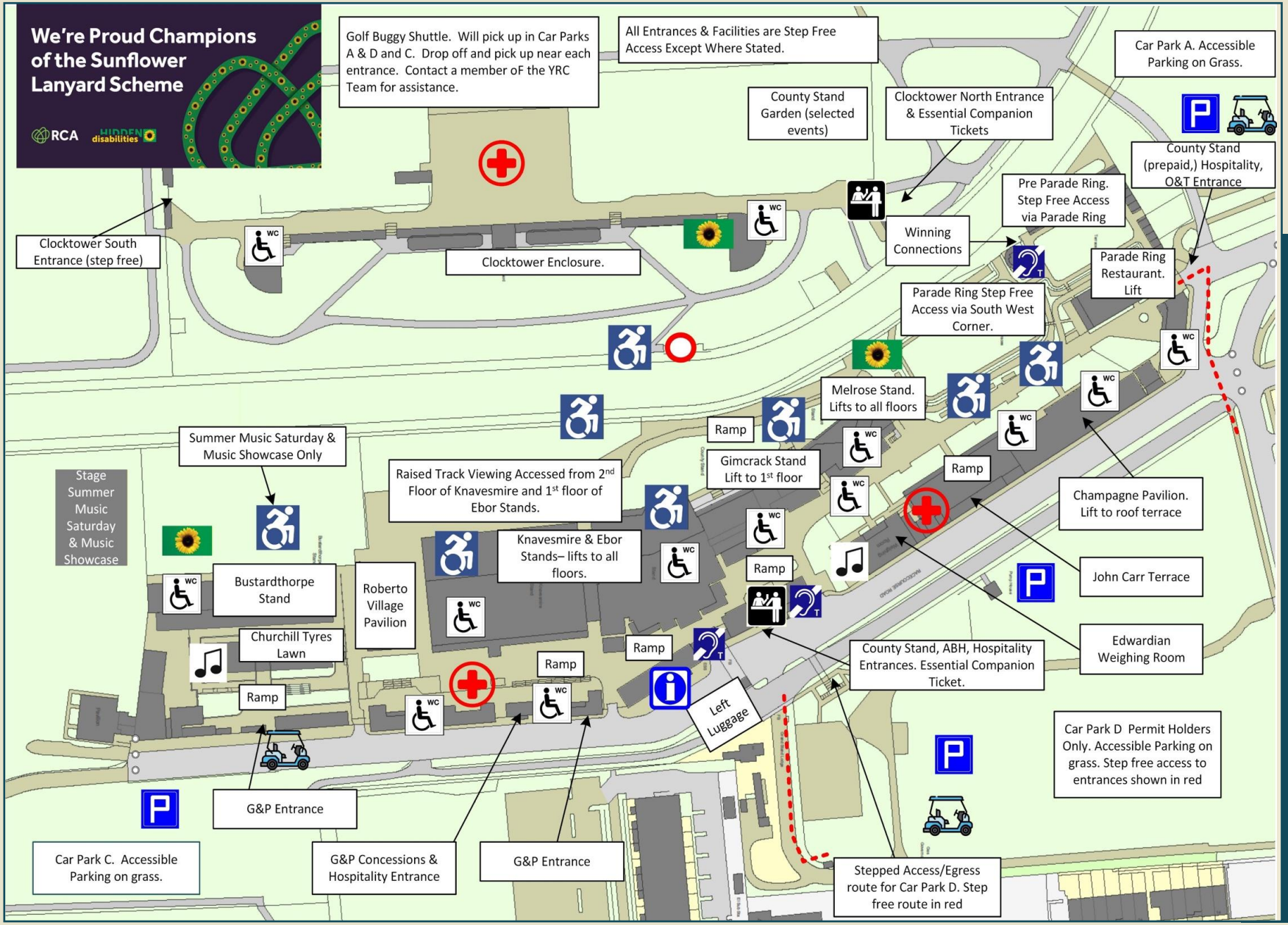
Should you require assistance during Your Visit - Please speak to a member of our Raceday Team or visit the Racecourse Reception

York RACECOURSE

Yorkracecourse.co.uk

Accessibility Guide

Accessibility Guide



Assistance During Your Visit

Please visit the Racecourse Reception, speak to a member of our raceday team or call 01904 620911.

www.yorkracecourse.co.uk

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Key to Symbols

- Accessible Toilet
- AccessibleViewing Area
- First Aid Post
- Information Point
- Companion Ticket Collection
- Winning Post
- Accessible Car Park
- Accessible Golf Buggy Shuttle
- Sunflower Bench
- Hearing Induction Loop
- Quiet Room
- Family Room