



Cancellation & Refund Policy 2017

Restaurant & Private Box Packages

Time Schedule for Refunds

The appropriate number of cancelled badges must be received at the York Racecourse office before 12 noon on or prior to the raceday in question before the appropriate refunds can be issued. We are unable to refund guests who do not attend by 12 noon on the raceday itself.

Race Meeting	Up to 21 days	20 – 15 days	14 – 8 days	7 – 0 days
Ebor, Voltigeur, Parade Ring, Dante, Winning Post Pavilion, Knavesmire Marquee <i>or</i> Roberto Pavilion	Full refund	75% refund	50% refund	Value of entrance badge
Private Box Packages	Full refund (less deposit)	75% refund (less deposit)	50% refund (less deposit)	Value of entrance badge (less deposit)
Weds 17 May	27 Apr	28 Apr – 3 May	4 May – 10 May	11 May – 17 May
Thurs 18 May	28 Apr	29 Apr – 4 May	5 May – 11 May	12 May – 18 May
Fri 19 May	29 Apr	30 Apr – 5 May	6 May – 12 May	13 May – 19 May
Sat 27 May	7 May	8 May – 13 May	14 May – 20 May	21 May – 27 May
Fri 16 June	27 May	28 May – 2 Jun	3 Jun - 9 Jun	10 Jun – 16 Jun
Sat 17 June	28 May	29 May – 3 Jun	4 Jun – 10 Jun	11 Jun – 17 Jun
Sat 1 July	11 June	12 Jun – 17 Jun	18 Jun – 24 Jun	25 Jun – 1 Jul
Fri 14 July	24 June	25 Jun – 30 Jun	1 Jul – 7 Jul	8 Jul – 14 Jul
Sat 15 July	25 June	26 Jun – 1 Jul	2 Jul – 8 Jul	9 Jul – 15 Jul
Fri 28 July	8 July	9 Jul – 14 Jul	15 Jul – 21 Jul	22 Jul – 28 Jul
Sat 29 July	9 July	10 Jul – 15 Jul	16 Jul – 22 Jul	23 Jul – 29 Jul
Weds 23 Aug	3 Aug	4 Aug – 9 Aug	10 Aug – 16 Aug	17 Aug – 23 Aug
Thurs 24 Aug	4 Aug	5 Aug – 10 Aug	11 Aug – 17 Aug	18 Aug – 24 Aug
Fri 25 Aug	5 Aug	6 Aug – 11 Aug	12 Aug – 18 Aug	19 Aug – 25 Aug
Sat 26 Aug	6 Aug	7 Aug – 12 Aug	13 Aug – 19 Aug	20 Aug – 26 Aug
Sun 10 Sept	21 Aug	22 Aug – 27 Aug	28 Aug – 3 Sep	4 Sep – 10 Sep
Fri 13 Oct	23 Sep	24 Sep – 29 Sep	30 Sep – 6 Oct	7 Oct – 13 Oct
Sat 14 Oct	24 Sept	25 Sep – 30 Sep	1 Oct – 7 Oct	8 Oct – 14 Oct

Replacement Badges

In the event that badges are lost, mislaid, left behind on the day or lost when posted on by you, these package badges/tickets can be replaced at raceday reception by completing the relevant form, stating your full contact and credit card details. If, following the raceday, you are then unable to return your original badges within 10 days of the race date including Saturday and Sunday's you will then be charged for the replacement(s) at the daily County Stand entrance rate.

Abandonment

Your package price includes an insurance policy that will provide a full refund in the event that racing is abandoned before 10.30am on your chosen day. If racing is abandoned after that time, then the restaurant will be serving food and drinks as usual and no refund will apply for the restaurant elements. Please note that racegoers may be able to claim a refund equivalent to the cost of admission in line with the main racecourse and abandonment policy.

